



Your Outdoor Experts Since 1930

Thank you for ordering from Joe's Sporting Goods, Inc. Please take a moment to look over the contents of your shipment to make sure that everything is accurate. If there is a problem, or you wish to return your merchandise, please refer to the information below to guide you through the return process.

We do our best and take great care when picking and packaging your order. If there is anything that we can do to help improve our service, please let us know at **orders@joessportinggoods.com**.

If you feel inclined please let others know how great your experience was with us at an online review site. Google, Yelp, and Citypages are just a few places where you can go to communicate to others your experience with us!

Thank you for your business and we look forward to serving you in the future.

- Joe's Sporting Goods Staff



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RETURN INSTRUCTIONS:

30-DAY RETURN POLICY If an item/package was **DAMAGED** during shipment, please contact your local UPS or FEDEX carrier. Please keep the original shipping carton and packaging material. Do NOT RETURN THE PACKAGE TO US. You may lose your right to file a claim.

TO RETURN AN ITEM:

- Completely fill out this return form (no phone call required).
- Enclose this original return form with order information on the reverse side so we can reference your order that was made (you may make a copy for yourself).
- Cut off the "Return Label" at the bottom of this page and affix on the outside of the box.
- Customer is responsible for the return shipping cost unless determined to be our error.
- Send the package back to us by ground service and insure it for its full value through UPS, FEDEX, or US Mail parcel post. COD packages will be refused.
- Refunds will be issued on items returned within 30 days of sales receipt date. Items must be in new condition to be eligible for refund.
- Merchandise returned after 30 days is subject to store credit.

Order Information

First Name:	
Last Name:	
Order #:	
Phone #:	
Email Address:	

Items Being Returned

Item #	Description	Price Per	Total

Items Requested in Exchange

Item #	Description	Price Per	Total

Reason For Return *(please explain)*

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----- Please cut along line and attach bottom to outside of box -----

JOE'S SPORTING GOODS – SKI SHOP, INC.
ATTN: Internet Sales Returns
33 EAST COUNTY ROAD B
SAINT PAUL, MINNESOTA 55117